



DRAFT 1.3 FOR CONSULTATION AND ADOPTION
HARARE, AUGUST 2026

ZIMBABWE E-HAILING ASSOCIATION

Form A: Platform Operator

Category A · Application for membership of the Zimbabwe E-hailing Association

Complete this form and submit it with the checklist documents to the Secretariat.



How to apply. Complete the form for your category and submit it online at zaha.co.zw/register. The Secretariat will provide a secure channel for identity, licence, police-clearance and banking documents; do not send sensitive identity documents by ordinary email. The Secretariat verifies the application against the published criteria and the Executive Board determines it within thirty days of a complete application, with written reasons for any refusal. Admission is a gateway, never a barrier to legitimate competition. Personal data is processed for membership administration under the Cyber and Data Protection Act [Chapter 12:07]; see zaha.co.zw/privacy.

FIELD	DETAILS
Registered company name	
Trading name / platform name(s)	
Company registration number (Companies and Other Business Entities Act [Chapter 24:31])	
Nature: local company / registered external company	
Resident responsible officer (external companies)	
Registered address	
Physical address in Zimbabwe	
Contact person and designation	
Email	
Phone / WhatsApp	
ZIMRA BP number and tax heads registered	
Tax clearance (ITF263) valid to	
POTRAZ data controller licence number and expiry	
Data Protection Officer: name, certification, POTRAZ notification (Form DP2) date	
Settlement bank and branch (Zimbabwean registered bank)	
Cities of operation	
Approximate active drivers	
Insurance arrangements for passenger liability (insurer, policy basis)	

Checklist: attach

- (a) Certificate of incorporation or external company registration

- (b) CR14 / register of directors, and ID of the responsible officer
- (c) Current ZIMRA tax clearance certificate
- (d) POTRAZ data controller licence and DPO notification acknowledgement
- (e) Confirmation of settlement account (bank letter or statement header)
- (f) Driver deactivation policy and passenger complaints procedure (published versions)
- (g) Description of in-app safety features (SOS, trip sharing, pre-trip disclosure)
- (h) Insurance confirmation meeting the Code minimums
- (i) Signed ZEHA Code of Conduct, executed by a director

Declaration

We declare that the information given is true and complete; we adopt the Driver Verification Standard; maintain every driver's primary provincial zone and supplementary or exclusive intercity status; participate in the Shared Safety Registry and monthly aggregate reporting; and submit by contract to the Constitution, Code, Compliance Committee, Ombudsman and Disciplinary Procedure. We accept founder stewardship, the non-voting advisory seat and conflict safeguards of Founding General Counsel, and separation of governance from Independent Functions.

Director name and signature

Date

Company stamp

For Secretariat Use Only

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STEP	OFFICER	DATE	OUTCOME
Application received (reference assigned)			ZEHA-____- _____
Documents verified against category criteria			
Shared Safety Registry check (Category C)			
Referred to Executive Board			
Determination (within 30 days) and reasons if refused			
Entered on Register / certificate and mark licence issued			

END OF FORM A · CATEGORY A

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